



eRulemaking in Virginia

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Virginia Dept. of Planning and Budget

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Goals



- Improve internal management / efficiency
- Enhance transparency
- Expand opportunities for participation
- Improve quality of rules

Regulatory Town Hall



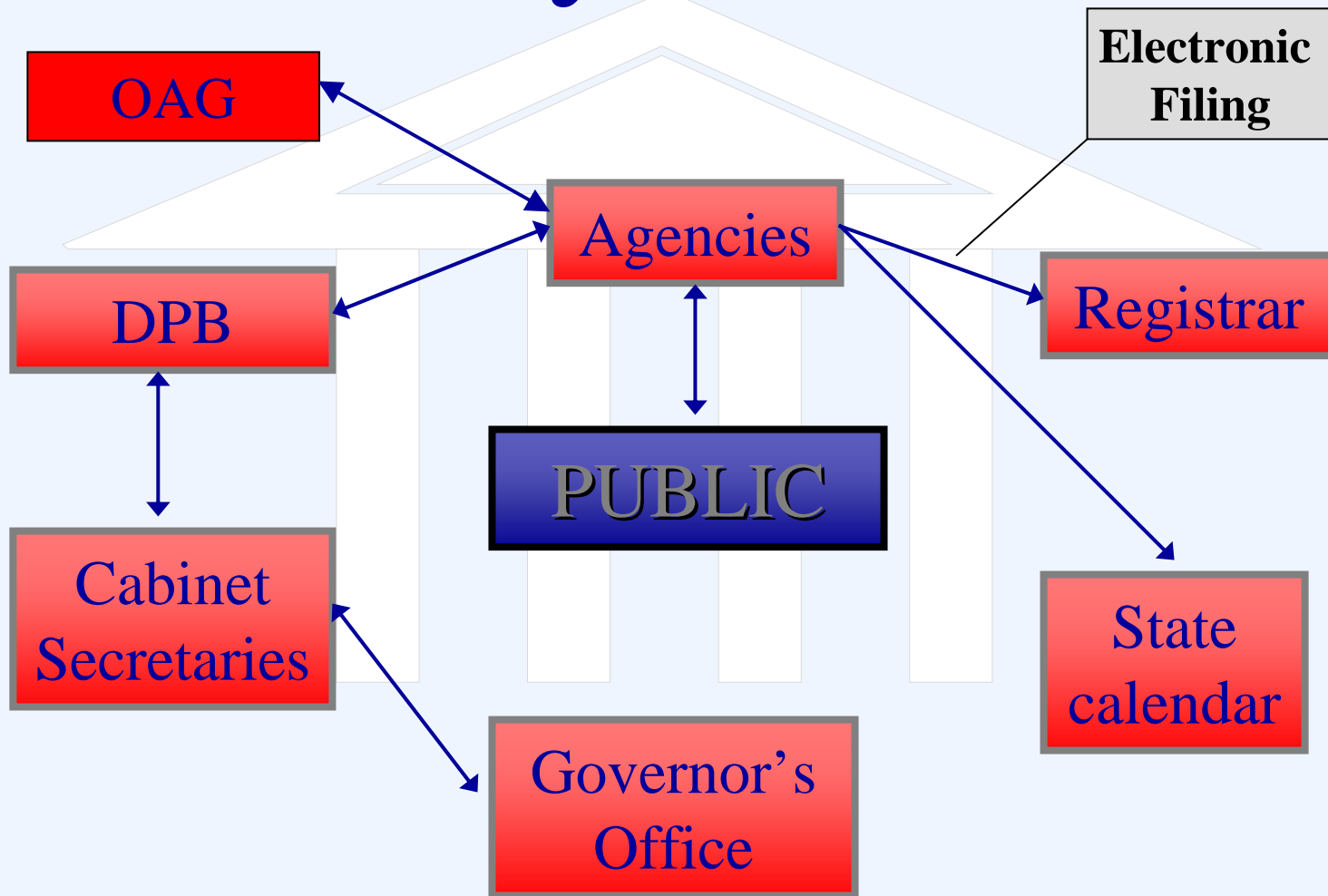
- Virginia's comprehensive rulemaking website
- Launched in 1999
- Ongoing development
- Created with limited budget and no dedicated staffing by the Economic and Regulatory Analysis division of the VA Dept. of Planning and Budget (cf: OIRA).

Internal Management



- Paperless management of state regulatory process (legal and policy reviews)
- Management reports and tracking
- E-File with Registrar

Key Users



Public Access



- Rulemaking documents
- Tracking and historical data
- Customizable e-mail notification
- My Town Hall page
- Track statutory mandates

Stage Information

Find a regulation by

- Subject/Title
- Secretariat
- Agency
- Board
- Search form

Regulatory changes

- Now in progress
- Open for comment
- Required by VA law
- Requested by public







Meetings

- Future
- Past meeting minutes

Registered users

- Log on
- Fast & easy sign-up

- AGENCY** Department of Medical Assistance Services
- BOARD** Board of Medical Assistance Services
- CHAPTER** Methods and Standards for Establishing Payment Rates; in-Patient Hospital Care (12 VAC 30-70)
- [Return to action](#)
- [View public comment forum](#)

Stage Information	
Action Title	Reimbursement to Type One Hospitals for Operating Costs, DSH, and Indirect Medical Education
Stage	Proposed
Va. Register Citation	Date: 4/5/2004 Volume 20 Issue 15
Identical to Emergency? Submission	Yes
Material incorporated by reference?	No
Comment Period	4/5/2004 through 6/4/2004  View public comment forum
Public Hearings/ Other Meetings	None Scheduled
Documents	<ul style="list-style-type: none">  Combination Document (81k)  Agency Statement (64k)  Proposed Text (20k)  Economic Impact Analysis (EIA) (20k)  Agency Response to EIA (2k)

Contact Information	
Name	Steven E. Ford, Health Care Policy & Reimbursement Manager

Meeting Calendar



- Integrated rulemaking event calendar
- Meeting agenda and minutes posted as they become available
- Automated email notification
- Wireless text message reminders to be added

Public Participation



- Permit citizen access to other comments
- Encourage meaningful comments: Editor, registration requirement, 2-comment limitation
- Fear of “deluge” has not materialized
- Transitioning to allow for anonymous comments & file attachments
- May digitize paper comments for online posting

Public Comment Forum

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Registered users

- My Town Hall
- Edit user info
- Notification options
- Change password
- Log off

AGENCY

Department of Health Professions

BOARD

Department of Health Professions

CHAPTER

Regulations Governing the
 Prescription Monitoring Program (18
 VAC 76-20)

- [Return to stage](#)
[List Comments](#)
[Forum Rules](#)

NOTICE: This is a public forum. All information is public, including the name of the participant. Comments are limited to approximately 750 words and each user is limited to a maximum of 3 comments per forum.

Comment

Subject
(brief summary of comment)

This program should be expanded across the state.

Times New Roman
☺
☹
↶
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☴
☵
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☷
☰☱☲☳☴☵☶☷
🔊
📁
Ω

Italic

This is a test comment.

- The text windows allows for formatted letters to be "pasted in" from Microsoft Word or other wordprocessors.
- Comments are saved in a database that is transmitted to the promulgating agency, along with contact information for the commenter.

CFDEV.COM © 2000

Save Comment

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Public Comment Forum

AGENCY

Department of Social Services

BOARD

Child Day-Care Council

CHAPTER

Minimum Standards for Licensed Child Day Centers (22 VAC 15-30)

- [View stage information](#)
- [View all comments](#)

Action: [Revision from Periodic Review](#)

Stage: [Proposed](#)

Comment Period: 11/3/2003 - 1/2/2004

Date	Subject	Commenter
11/4/2003	I am pleased with the proposal	Amy S Brothers
11/5/2003	I am happy with the proposal	Heather L Hoffmann
11/7/2003	Increase activity space sooner	michelle skidmore
11/12/2003	Quality at what cost?	Karen Hayes
11/13/2003	Very Displeased With Proposal	David W. Schilling
11/14/2003	Best Alternative to the "Expansion Proposal"	Susanne O Crain
11/14/2003	30% Tuition Increase Says My Provider	Ronald D. Crouch AIA
11/14/2003	In Support of Proposed Regulation Changes	Mary-Margaret K. Gardiner
11/14/2003	State Opinions as Opinions Please	Ronald D. Crouch AIA
11/17/2003	Infant play spaces	Kathryn L Hundley
11/17/2003	Support changes to standards.	Ann Janney-Schultz
11/17/2003	Support for higher standards to	Margaret G Sewell

Benefits



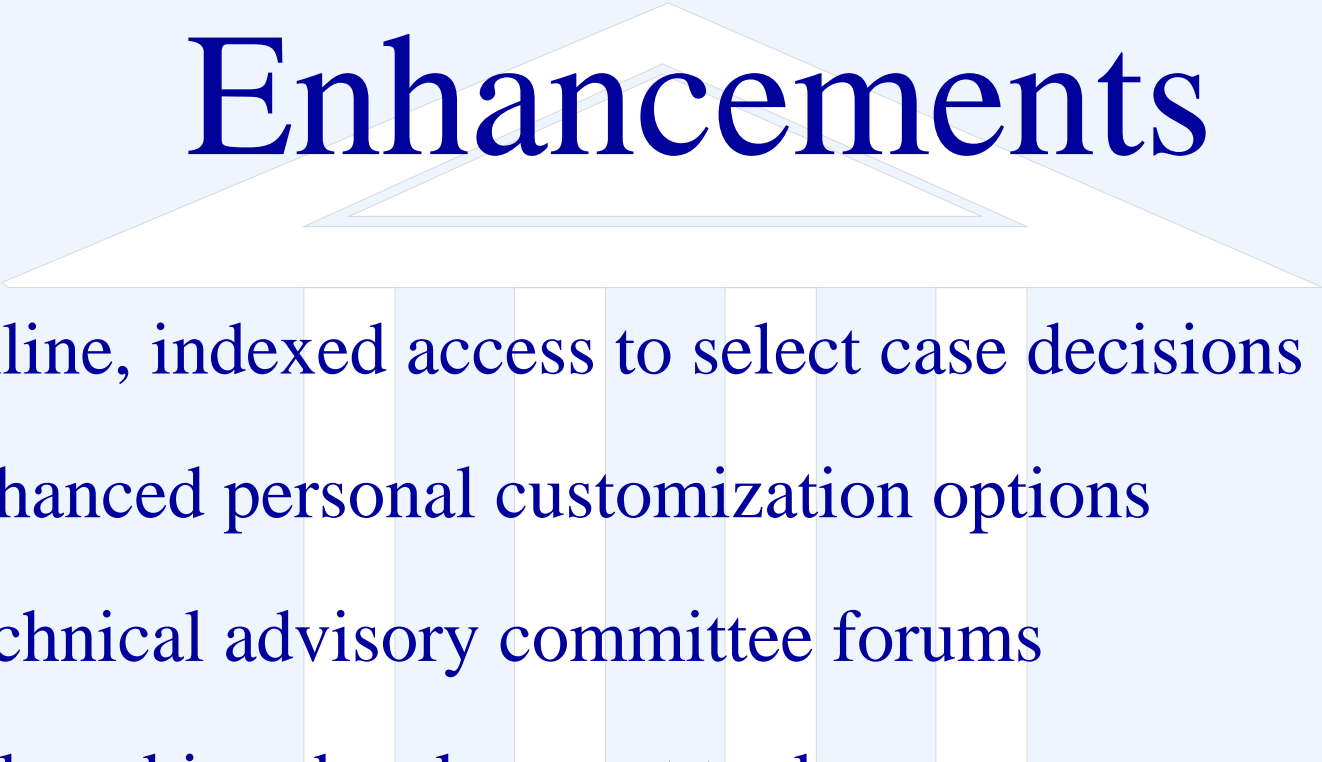
- Management / administrative benefits
 - Efficiency: reduced copying, mailing, time costs
 - Accountability: easier for executive to manage complex rules review process
- Enhanced transparency
 - Convenient access to documents
 - Intuitive access to tracking & historical information
 - Timely, customized notification
 - User-friendly procedural information
 - Enhanced legitimacy, awareness, compliance?
- Participation
 - Broader based participation?
 - Higher quality rules?

Electronic Comments: Further Development



- Limited use of on-line comments
- Easier to sign up and make comments (perhaps allow non-registered comment)
- Allow for uploading of documents
- Digitize paper comments to help develop an online “comment community”

Sample of Future Enhancements



- Online, indexed access to select case decisions
- Enhanced personal customization options
- Technical advisory committee forums
- Rulemaking development tools
- RSS feeds of certain data

Advisory Committees



- On-line “community” for technical advisory committees that are developing regulations
- Electronic mailing list
- On-line discussion forum
- Access to regulation drafts, technical papers, etc.

Recent Awards



2003 - Public Access to Government Award; American Association of Law Libraries



2002 - Robert J. Colburn, Jr. Innovation Award; Administrative Code and Registers Section, National Association of Secretaries of State



2002 - Trailblazer Award; e-gov



2002 - Best of Breed Award in Management and Administration; Center for Digital Government



2002 - Governor's Technology Award, Gold



2001 - Public Sector Recipient, Freedom of Information Award; Virginia Center for Open Government



For Further Information

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